

#### We build Trust

### Welcome to Charles Software Development

Charles Software Development is a privately-owned software company based in the USA offering SharePoint administration, Data Migration, Information Architecture, Governance, we also provide software development in SharePoint, Office 365, Power BI, Project Server services to clients in the USA, Canada, Europe, and Australia. We provide low cost, high quality and reliable onshore and offshore software services. We build trust and believe in client satisfaction.

### OUR APPROACH

#### Our Development Process.

# Development & Implementation

Functional & Technical Specification Application Code Development System Interface Development Coding & Unit Testing

## Testing & Quality Assurance

System testing
User Acceptance Testing
Bug Fixing

### Software Design

Technical Architecture Design Application Architecture System Interface Design Database Design

# Deployment & Delivery

Installation on staging environment
Documentation of Functionalities
Go Live / Production Rollout
End User / Administrative Training

# Planning & Specification

Initial User Interface Technology Selections Data Migration Analysis Gap & Fesibility Analysis



### Maintenance & Support

Post Changes Request Post-deployment Support

# Requirement Gathering

Document Business Requirements
Outline project scope
Project Resource, Cost and Schedule Estimation

### OUR TRUSTED CLIENTS

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THE UNIVERSITY OF MISSISSIPPI MEDICAL CENTER LOCKHEED MARTIN























NORTHROP GRUMMAN



### OUR TEAM

Charles Development Software consists of reliable Microsoft Certified Developers and System Engineers as well as other team members. We are experienced offshore and onshore SharePoint specialists. Our team works with you from the start to the end of the project. We also provide post deployment support.

### Microsoft Certified



### Team Members

**Project Managers** 

**Team Leaders** 

**HR Executives** 

**Digital Marketers** 

**Business Analysts** 

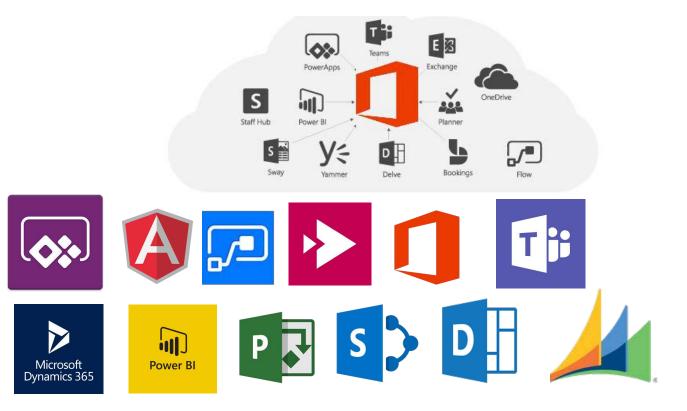
**Sales Executives** 

**Quality Analysts** 

**Designers** 

**Technical Developers** 

### OUR EXPERTISE



Charles Software Development has been working with Microsoft since 2000. We are an early adopter of SharePoint. We like to share our knowledge and are active at conferences, workshops and within the SharePoint community. We use Microsoft best practices, so our clients meet their long term goals through our projects.

Some other services we provide are

SharePoint - (Intranet, DMS, Public Facing Site, Collaboration etc.)

Office 365

**Azure** 

**Power Bi** 

Workflow

**Microsoft Flow** 

**Power Apps** 

**Migration** 

**Angular JS** 

**Nintex** 

**Project Server** 

**CRM** 

### OUR CONSULTING SERVICES

### **Our Consulting Services consist of**

- SP Administration
- Collaboration
- Governance
- Team Building
- System Monitoring
- Help Desk
- Consulting/Advising
- Training
- User Adoption
- Analytics
- Problem Resolution
- and many more











### OUR SERVICES



#### Microsoft SharePoint

SharePoint Online/on-Premises Configuration, Development, Customization.



Web Designing / Web Development

Latest Design using Responsive Layout.

#### Some of our other Services

- Azure
- Power Bi
- Workflow
- Microsoft Flow
- Power Apps
- Angular JS
- Nintex
- Project Server
- CRM



#### Office 365

Online SharePoint, One-Drive, Yammer and Online Exchange configuration for your Business.



Intranet / Extranet

Intranet with Responsive Design Just in One Week.



#### **Business Intelligence**

Intractive charts and reporting using Power BI. SSRS,SSAS and performance point service.



#### **Data Migration**

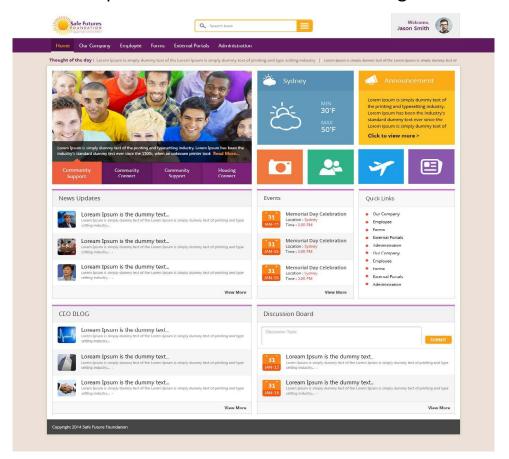
Documents Migration from Windows folder to SharePoint Libraries, Metadata Migration.

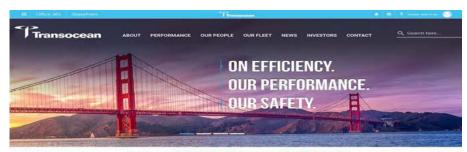
# OUR PROJECTS - INTRANET

#### Intranet

We can build an OOTB Company Intranet within 3 days. The intranet will contain Page Layout and different widgets such as Weather, calendar, Slider, News, Discussion Board, Events, and Quick Links. We can adjust the Intranet widgets and modules per your project requirements.

We have also implemented SPFx and Modern design Intranet.





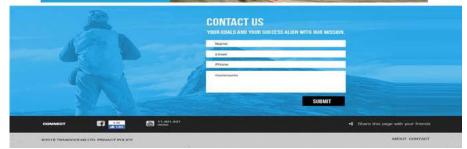
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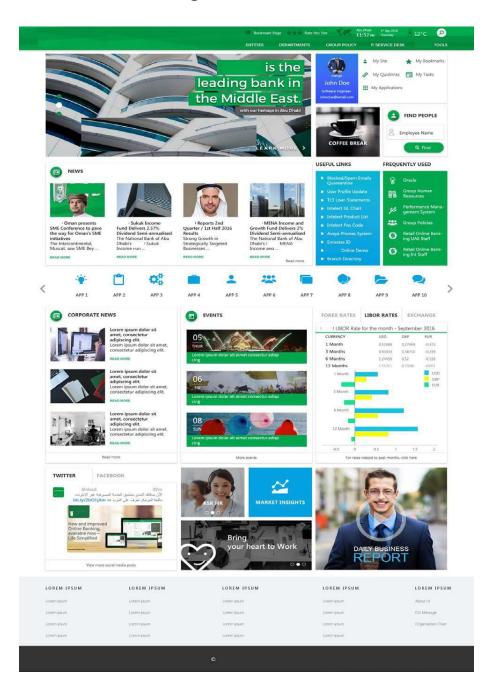


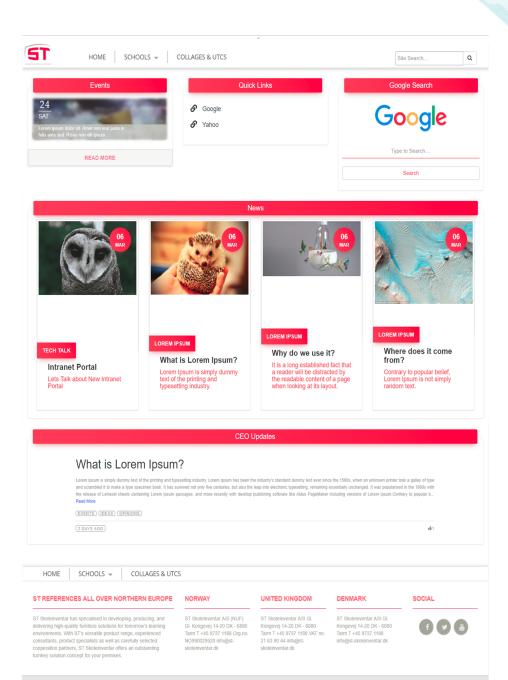
LATEST NEWS





# OUR PROJECTS - INTRANET





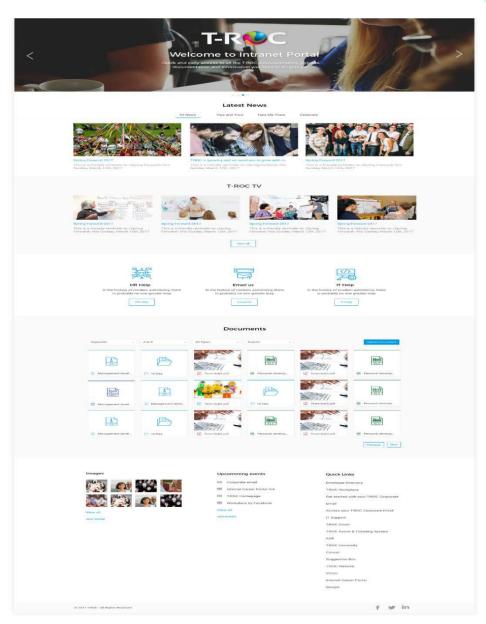
# OUR PROJECTS - DOCUMENT MANAGEMENT SYSTEM

#### **Document Management System**

We provide a Document Management System (DMS) in SharePoint. Within 5 days we can set up the SharePoint Document Management System. We will work on the specific design you desire to make it interactive.

The Work Approach for this will be as follows: Synchronizing document libraries with One Drive or windows folder. We also can use SharePoint Metadata for the DMS requirement. an use SharePoint Metadata for the DMS requirement.



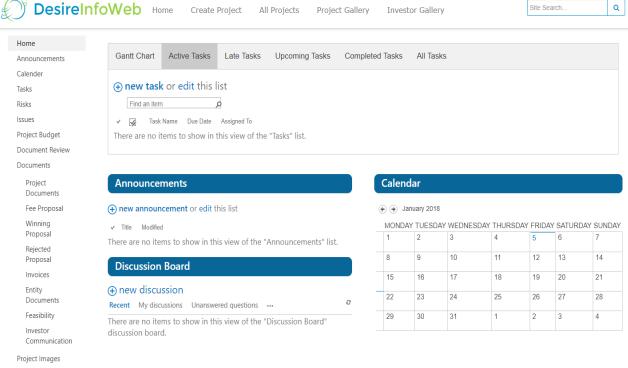


# OUR PROJECTS - PROJECT PORTALS

### Department Portal / Project and client Portals

We have implemented many Project Portals. These portals contain different sites for different departments. Here are some examples of the portals we have developed for clients.





Report

Budget / Actual Graph Cost Report



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# OUR LIVE PROJECTS - MIGRATIONS

#### Migrations

We have performed many migrations of data from 1 TB - 100TB. We have migrated many sites, sub sites, Pages, Workflows, and Master Pages.

We have migrated content databases and have used tools such as ShareGate, Metalogix, and custom scripts. With tooling, we have been able to migrate correctly skipping intermediate versions.

#### On premises to on premises

- SP 2007 to SP 2013
- SP 2003 to SP 2007
- SP 2007 to SP 2016
- SP 2003 to SP 2013
- SP 2010, 2013, 2016 to SP 2019

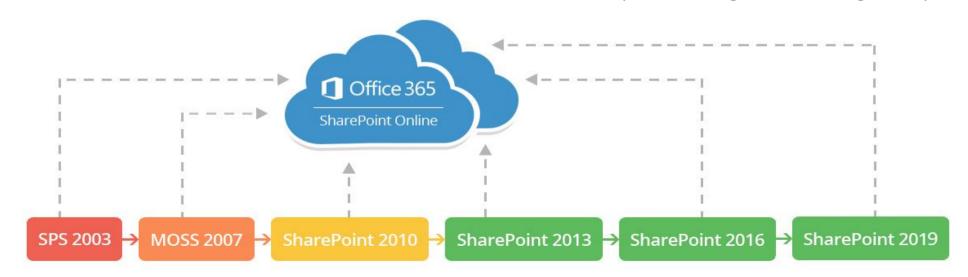
#### On Premises to Office 365

- SP 2007 to Office 365
- SP 2003 to Office 365
- SP 2016 to Office 365
- SP 2013 to Office 365
- SP 2010 to Office 365 And many more

We have migrated many types of data in our projects, including:

- Site Collections, Sites and Sub Sites
- List and Libraries
- Pages
- Workflows
- Content Types
- Site Columns
- Permissions
- Record Management
- Users and Groups
- Branding
- User Custom Code/Applications
- Any Other UI Customizations (JavaScript, altered menus etc.

We have posted a blog about our migration process.

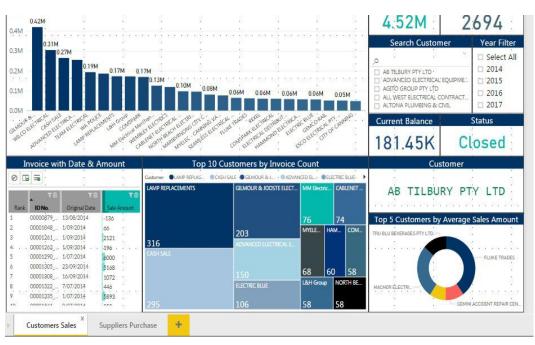


# OUR PROJECTS - BUSINESS INTELLIGENCE

### Business Intelligence (Power BI)

We can help you create charts and reports in Power BI. These will be automatic and reusable connections to different databases with complex calculations, online report management (per users), and intelligent dashboards. Your charts will allow you to get the important information you need one one screen. We use data in any consumable form (DB, CSV, text files, web pages, SQL Servers, MySQL Server, Azure, Twitter, Google Analytics) as well as administrative software like SAP, Profit Plus etc. We use your business measurables to provide you with the insights that help your business excel.





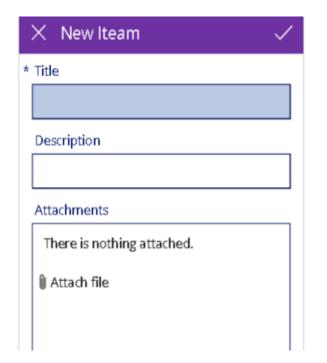


### OUR PROJECTS - POWER APPS

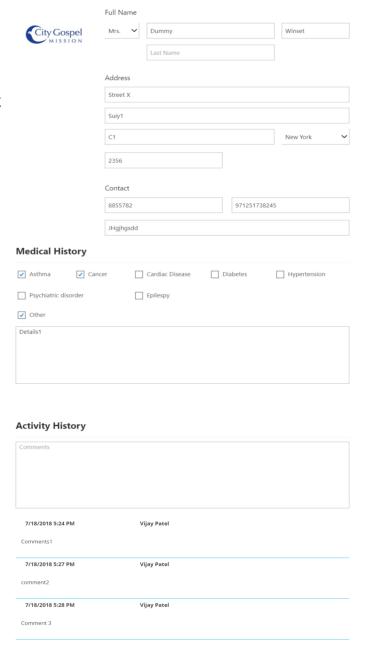
#### **Power Apps**

We have Implemented many projects in Power Apps. Some examples are:

- 1) PowerApps and SharePoint Integration a. We have created various applications as well as Customized forms in PowerApps for SharePoint list
- 2) Developed PowerApps with Excel as the data source.
- 3) Created Applications capable of sending emails natively.
- 4) Created Custom Connectors in Power Apps to save the Pen Input and camera control Images in SharePoint as Item attachments, Document, or Email Attachments.
- 5) Emails and Meeting invites can be sent through PowerApps
- 6) We integrate Power Apps with Microsoft Flow to perform Approval Processes, Notifications etc.







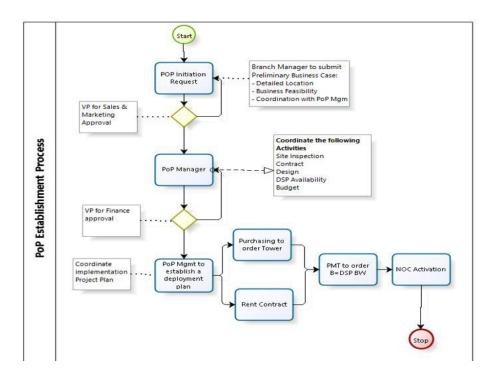
## OUR PROJECTS - WORKFLOWS

#### Workflows

We help you implement workflow solutions using both SP Designer and MS Flow/Power Automate. Our Workflow Projects

- 1) Loan and Case Management
- 2) Invoice approval Workflow.
- 3) Job Application Workflow
- 4) Capital expenditure approval process

#### 1.1.1 PROCESS DIAGRAM MODEL



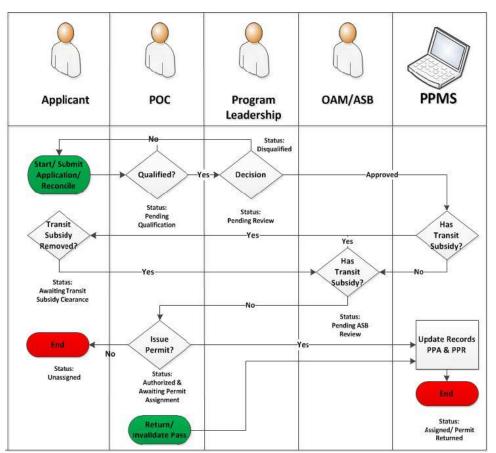


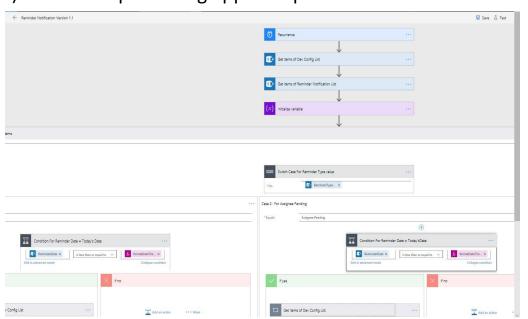
Figure: Parking Permit Application Process
Activity Flow Chart

## OUR PROJECTS - MS FLOW

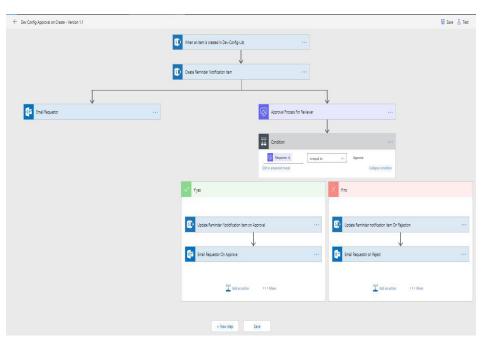
#### Microsoft Flow/Power Automation

1)We create Outlook integrations. We can automate import invoice attachments from Outlook into SharePoint then start the approval process. An automated email notification is then sent to a staffer to review the invoice. We have also automated the payment stage. We have also created similar automation for client tasks, documents, and images.

- 2) Create the tasks in a tasks list when there is a new task in the MS planner.
- 3) Integration with Gmail, including moving the attachment into the SharePoint library based on the email subject and label.
- 4) Implemented reminder notification for assigned tasks using MS Flow.
- 5) Document publishing approval process.







# OUR LIVE PROJECTS - PFS

#### **Public Facing Site**

We have implemented websites based on SharePoint..



# OUR SERVICES IN OFFICE 365



### OUR CUSTOMER SATISFACTION

11+
Years Industry Experience

100+
Successfully
completed Projects

60+
Satisfied Clients



#### **Our Value Proposition**

- Consistency in qualitative and operational practices
- Passionate, experienced and dedicated resources
- Flexible hiring models (hourly, monthly and yearly)
- Round-the-clock technical support
- In-house certified developers
- Dedicated Developers for different Projects
- 100% timely project delivery.
- Contemporary technical solutions for global businesses
- 95% Client repetitiveness

### OUR CLIENT TESTIMONIAL

John is an extremely intelligent and hard working software engineer and project manager. His skills in the Microsoft product line and experiences, both as a programmer and architect, have enabled John to excel to the top of the ranks as a software engineer. John's skills as a project manager are at the senior level. John's attention to detail, organizational and communications skills, and leadership have made him an in demand resource. I highly recommend John for any position in information technology







John is a detailed software architect. He always gives an extra effort to accomplish his goal.

#### **Andrea Clemente Carranza**

John Charles is a highly qualified Project Manager, with experience in site management as well as technical project management and software development. He is highly focused and self-starting, and I recommend his strengths of experience and resourcefulness, availability and communicability He has the drive and energy necessary to see complex projects through to completion, guiding teams and clients through the lifecycle process, on time and within budget. He has done solid and careful management scheduling and budgeting work, gaining the trust of all groups we worked with. I highly recommend John Charles for your consideration.





John is a detailed oriented program management and software professional with excellent organizational, communications, negotiations, and management skills. I have had the privilege of working with John and cannot say enough about his character and professionalism. I highly recommend John.

Michael A. Kenney, PMP

### CONTACT US

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